

PUBLIC TRANSPORT GUIDE  
Greater Bristol

- Plan ahead**  
Visit [travelwest.info](http://travelwest.info) for all your travel needs. Bus and train operators also have their own websites and apps. Visit [travelwest.info/apps](http://travelwest.info/apps)
- At the stop**, printed timetables, real time information boards, and mobile apps tell you when your transport is expected. Signal a bus to stop by putting your arm out.
- Hop on, pay, and enjoy the ride.**

[travelwest.info](http://travelwest.info)

September 2023

**WEST**link

WESTlink is an on-demand minibus service operating outside of Bristol and Bath city centres. For information, visit [travelwest.info/westlink](http://travelwest.info/westlink), download the [westlink.app](#), or call **0117 457 8561**.

Operators offer many ticket options to suit your travel needs. These range from single, return, and day tickets to weekly, monthly and annual tickets. There are tickets for students and young people, group tickets, and ticket bundles for hybrid workers.

**Ways to buy tickets:**

- on operators' phone **apps**
- on the bus using contactless payment or cash except metrobus which is a buy before you board and Tap on, Tap off service
- online where you can top up your Travelwest travelcard
- from **iPoints** at metrobus stops
- at bus and train stations

**Multi-operator tickets:**

**Rider tickets** are day tickets accepted by most bus operators in a given area. Valid for travel on the day of issue up to 0259 the following morning. Take as many journeys as you like during that time. Weekly tickets available.  
**AvonRider:** West of England and North Somerset.  
**BristolRider:** within a 6-mile radius of Bristol centre. There is also a **BathRider** and **WestonRider**. Visit [travelwest.info/Rider](http://travelwest.info/Rider)  
**PlusBus** is an add-on to a train ticket giving unlimited local bus travel (on participating bus operators' services) around the whole of the urban area. Visit [travelwest.info/PlusBus](http://travelwest.info/PlusBus)  
**Freedom Travelpass** gives unlimited train and bus travel within four zones in the region for the day, week or month. For information visit [travelwest.info/tickets-travelcards](http://travelwest.info/tickets-travelcards) or bus operators' websites.

If you have an English concessionary bus pass, you can travel for free on most local buses in the West of England region at the following times:

- Mondays to Fridays:** Any time except in the morning between 0400 and 0900.
- Weekends and Public Holidays:** Any time.

Please note that time restrictions vary elsewhere in England so please check with the relevant council.

If you live in the West of England, you can apply for a Diamond Travelcard bus pass from your council:



- Bath & North East Somerset Council**  
bathnes.gov.uk/buspass  
01225 394041
- Bristol City Council**  
bristol.gov.uk/buspass  
0117 922 2600
- North Somerset Council**  
n-somerset.gov.uk/buspass  
01934 426426
- South Gloucestershire Council**  
southglos.gov.uk/bus-pass  
01454 868004

There are a wide range of community transport services available across the region. Operators provide essential transport within the community and are particularly well-placed to cater for passengers with limited mobility.

- Flexible door-to-door transport** – On-demand services for scheme members, covering essential everyday travel, including medical appointments, visiting friends, regular trips, supermarket visits and days out.
- Scheduled door-to-door transport** – Regular scheduled journeys in fully accessible vehicles, catering for shopping trips, doctor's appointments, and other destinations.
- Volunteer car schemes** – Volunteer drivers offering transport providing essential trips to medical appointments, including hospital trips. There is usually a request for a donation to cover travel expenses.
- Transport for community groups** – Accessible vehicles owned by community groups are made available to other organisations for low-cost hire. Perfect for youth groups, lunch clubs and any organisation that needs one-off or regular travel for events and meetings.
- Outings and day trips** – Some community transport schemes run trips and excursions throughout the year to places of interest within their area and further afield.

For information on your local scheme visit [travelwest.info/community-transport](http://travelwest.info/community-transport)  
✉ [community.transport@westofengland-ca.gov.uk](mailto:community.transport@westofengland-ca.gov.uk)

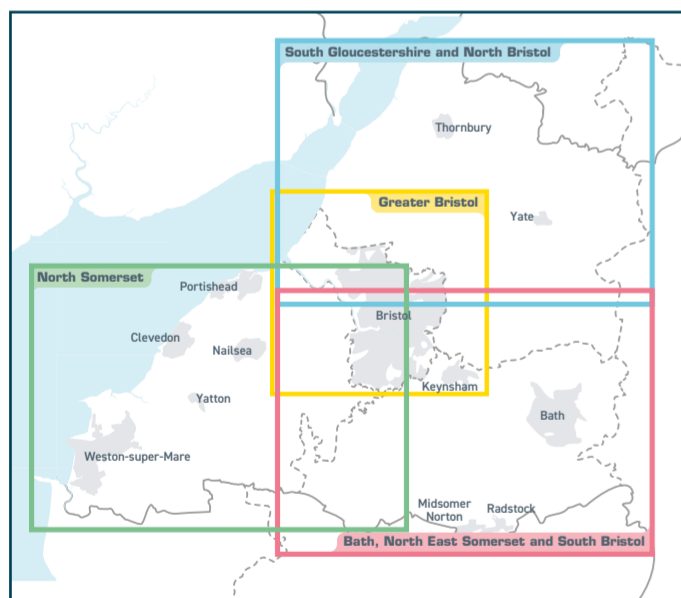
Thank you for picking up a copy of the Greater Bristol Public Transport Guide produced by the West of England Combined Authority. This is one in a series of four guides which collectively provide an overview of public transport in the West of England region. The Combined Authority comprises the constituent local councils of Bath & North East Somerset, Bristol, and South Gloucestershire. It works closely with North Somerset council.



The guide will be updated twice a year. All information is correct up to 3rd September 2023 and based on information provided by local bus operators. Information is subject to change so please check your journey before you travel.

Bus service information is available online at [travelwest.info](http://travelwest.info) or bus operators' websites.

Map Areas



Find these guides online at: [travelwest.info/busmaps](http://travelwest.info/busmaps)  
Look out for new interactive mapping too.

Whilst every effort has been taken to ensure that the information is accurate at the time of publication, West of England Combined Authority is not responsible for any loss, damage or inconvenience resulting from any inaccuracies or subsequent changes. Bus operators may alter their services at short notice so it is advisable to obtain the latest timetables.

**metrobus** an express bus service for the greater Bristol area look where metrobus can take you:

- m1 Cribbs Causeway to Hengrove Park
- m2 Long Ashton Park & Ride to City Centre
- m3/m3x Emersons Green to City Centre
- m4 Cribbs Causeway to Bristol Parkway and City Centre

for further information on routes, timetables, ticketing and fares, visit [metrobusbristol.co.uk](http://metrobusbristol.co.uk) telephone 0117 922 2910 email [metrobus@westofengland-ca.gov.uk](mailto:metrobus@westofengland-ca.gov.uk)

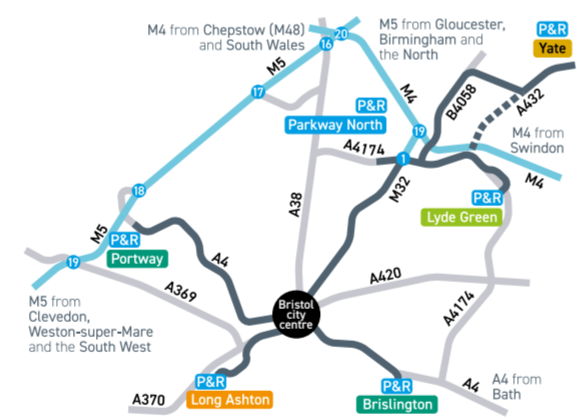
**Travel to and from Bristol Airport**

Travelling to and from Bristol Airport by bus is easy and convenient, with direct links to Bristol, Bath, and the South West. Regular services run throughout the day and night, and buses stop right outside the terminal.

- A1 Bristol Airport Flyer** – Bristol Bus Station to Bristol Airport. Journey time approximately 45 minutes during the day.
- A4 Air Decker** – Bath to Bristol Airport. Journey time approximately 1 hour 20 minutes during the day.
- South West Falcon** – Bristol Cabot Circus to Plymouth. Journey time to Bristol Airport 30 minutes.

For further information on all Airport buses, visit [travelwest.info/airport](http://travelwest.info/airport) and [bristolairport.co.uk](http://bristolairport.co.uk)

Park & Ride Services for Bristol



**Brislington Park & Ride**  
Located on the A4 in Brislington BS4 5LR. Service 9 operates 7 days a week.

**Long Ashton Park & Ride**  
Located off the A370 in Long Ashton BS3 2HB. Take the **metrobus m2** to central Bristol. Operates Monday to Saturday. **505** to Southmead Hospital via Clifton (departs Bower Ashton on Sundays).

**Lyde Green Park & Ride**  
Located off the Rosary roundabout A4174 on Willowherb Road BS16 7LX. Take the **metrobus m3 / m3x** to central Bristol. Services **86** and **462** also call here.

**Parkway North Park & Ride**  
Located on Hunts Ground, Stoke Gifford BS34 8PU.

**Portway Park & Ride**  
Located on the A4 in Shirehampton BS11 9QE. Take bus service 9, or train in to Bristol.

**Yate Park & Ride**  
Located on the A432 Badminton Road BS37 5AF.

Visit: [travelwest.info/park-ride](http://travelwest.info/park-ride)

Ferry Services

Get from A to B or hop on and off exploring Bristol's historic harbour.

**Bristol Ferry Boats**  
0117 927 3416  
info@bristolferry.com  
bristolferry.com

**Number Seven Boat Trips**  
Operates the Cross-Harbour Ferry from Hannover Quay to the SS Great Britain.  
07976 554 024  
enquiries@numbersevenboattrips.com  
numbersevenboattrips.com

For further information visit: [travelwest.info/bristol-ferries](http://travelwest.info/bristol-ferries)

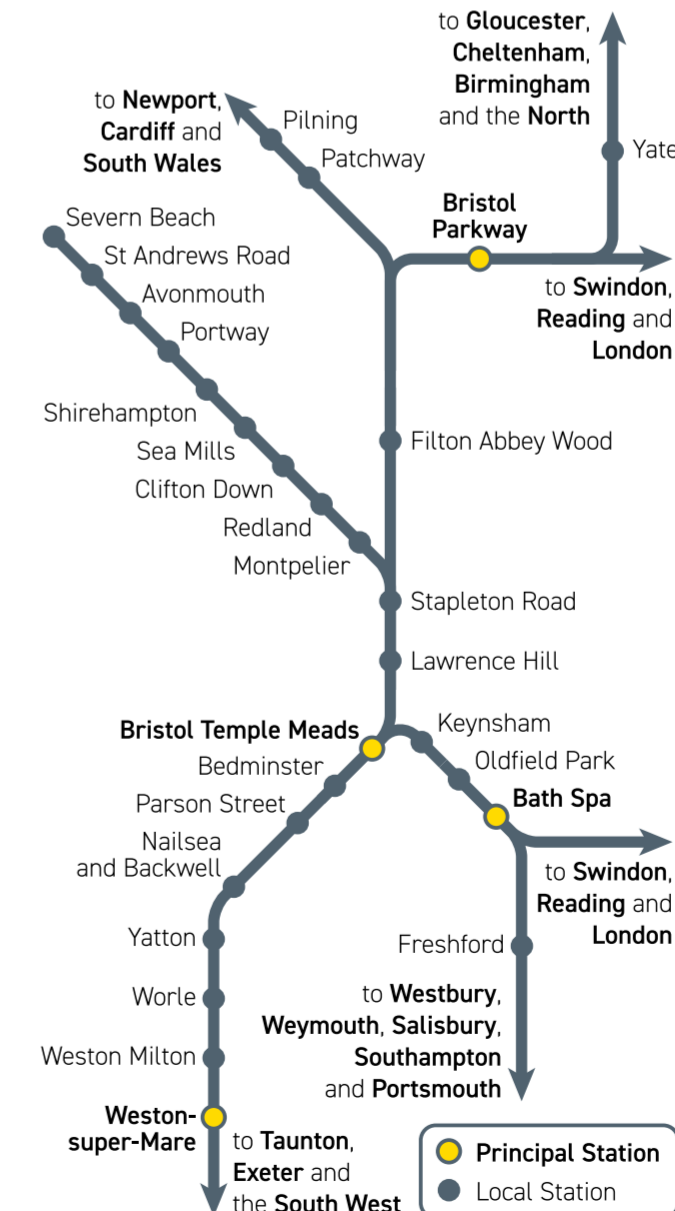


Open-Top Tours

**Open-Top Sightseeing Tour**  
Discover Bristol and hop-on board the open-top sightseeing bus tour. The tour departs from Bristol Broad Quay (stop C6) with 14 stops along the route.

For further information on routes, timetables and tickets, visit the tour bus at [tootbus.com](http://tootbus.com) or phone 01225 33 04 44

Rail Network



For full details of routes, train times, ticketing, fares, and station information, contact:  
**National Rail Enquiries:**  
03457 48 49 50 or visit [nationalrail.co.uk](http://nationalrail.co.uk)

Bus Operators in Bristol

- Bath Bus Company (BB)** 6 North Parade, Bath BA1 1LF  
A4 Air Decker 01225 330444  
airbus@bathbuscompany.com airdecker.com  
tootbus 01225 330444  
hq@bathbuscompany.com tootbus.com
- Eurocoaches (EC)** Dean Road, Yate, Bristol BS37 5NH  
0333 666 6666 eurocoaches.com
- First West of England (FB)**  
Enterprise House, Easton Road, Bristol BS5 0DZ  
0345 646 0707 firstbus.co.uk/contact-woe  
firstbus.co.uk/bristol
- Newport Bus (NB)** 160 Corporation Road, Newport NP19 0WF  
01633 670563 newportbus.co.uk/get-in-touch  
newportbus.co.uk
- Stagecoach South West (SSW) Falcon service**  
Stagecoach, Matford Park Road, Exeter EX2 8FD  
0345 241 8000 southwest.enquiries@stagecoachbus.com  
stagecoachbus.com
- Stagecoach West (SW) Local buses**  
3rd Floor, 65 London Road, Gloucester GL1 3HF  
0345 241 8000 west.enquiries@stagecoachbus.com  
stagecoachbus.com
- The Big Lemon (BL)** rear of 137 Parson Street, Bristol BS3 5RB  
0117 244 7337 hellobristol@thebiglemon.com  
thebiglemon.com/bristol
- Transpora (TS)**  
Hamilton House, Mableton Place, London WC1H 9BD  
020 8191 1437 hello@transporabus.co.uk  
transporabus.co.uk

**Contact details**  
For queries relating to public transport:  
Email [transport.operations@westofengland-ca.gov.uk](mailto:transport.operations@westofengland-ca.gov.uk) or call 0117 374 1265  
For queries relating to metrobus:  
Email [metrobus@westofengland-ca.gov.uk](mailto:metrobus@westofengland-ca.gov.uk) or call 0117 922 2910