

PUBLIC TRANSPORT GUIDE North Somerset



September
2023

Your Journey

1. Plan ahead

Visit travelwest.info for all your travel needs.

Bus and train operators also have their own websites and apps.

Visit travelwest.info/apps

2. **At the stop**, printed timetables, real time information boards, and mobile apps tell you when your transport is expected. Signal a bus to stop by putting your arm out.

3. **Hop on, pay, and enjoy the ride.**

Travel in the West of England made simple

- > Plan your journey
- > View live arrivals
- > Find routes & timetables
- > Explore fares & ticketing
- > Get travel updates

travelwest.info



Fares and Ticket Information

Operators offer many ticket options to suit your travel needs. These range from single, return, and day tickets to weekly, monthly and annual tickets. There are tickets for students and young people, group tickets, and ticket bundles for hybrid workers.

Ways to buy tickets:

- on operators' phone **apps**
- on the bus** using contactless payment or cash except metrobus which is a buy before you board and Tap on, Tap off service
- online** where you can top up your Travelwest travelcard
- from **iPoints** at metrobus stops
- at **bus and train stations**

Multi-operator tickets:

Rider tickets are day tickets accepted by most bus operators in a given area. Valid for travel on the day of issue up to 0259 the following morning. Take as many journeys as you like during that time. Weekly tickets available.

AvonRider: West of England and North Somerset.

WestonRider: encompassing Weston urban area, extending north to the River Yeo, east to the M5, and south to the river Axe. See main map for area covered.

Visit travelwest.info/Rider

PlusBus is an add-on to a train ticket giving unlimited local bus travel (on participating bus operators' services) around the whole of the urban area.

Visit travelwest.info/PlusBus

Freedom Travelpass gives unlimited train and bus travel within four zones in the region for the day, week or month.

For information visit travelwest.info/tickets-travelcards or bus operators' websites.

Concessionary Travel

If you have an English concessionary bus pass, you can travel for free on most local buses in the West of England region at the following times:

- Mondays to Fridays:** Any time except in the morning between 0400 and 0900.
- Weekends and Public Holidays:** Any time.

Please note that time restrictions vary elsewhere in England so please check with the relevant council.

If you live in the West of England, you can apply for a Diamond Travelcard bus pass from your council.



North Somerset Council
n-somerset.gov.uk/buspass
01934 426426

WESTlink

WESTlink is an on-demand minibus service operating in certain areas throughout the region. You can get on or off at existing bus stops and easy to reach places. Then connect with bus and rail services if you need to continue your journey.

Community Transport

There are a wide range of community transport services available across the region. Operators provide essential transport within the community and are particularly well-placed to cater for passengers with limited mobility.

- Flexible door-to-door transport** – On-demand services for scheme members, covering essential everyday travel, including medical appointments, visiting friends, regular trips, supermarket visits and days out.
- Scheduled door-to-door transport** – Regular scheduled journeys in fully accessible vehicles, catering for shopping trips, doctor's appointments, and other destinations.
- Volunteer car schemes** – Volunteer drivers offering transport providing essential trips to medical appointments, including hospital trips. There is usually a request for a donation to cover travel expenses.
- Transport for community groups** – Accessible vehicles owned by community groups are made available to other organisations for low-cost hire. Perfect for youth groups, lunch clubs and any organisation that needs one-off or regular travel for events and meetings.
- Outings and day trips** – Some community transport schemes run trips and excursions throughout the year to places of interest within their area and further afield.

For information on your local scheme visit travelwest.info/community-transport

For information, visit travelwest.info/westlink, download the westlink.app, or call **0117 457 8561**.

Welcome

Thank you for picking up a copy of the North Somerset Transport Guide produced by the West of England Combined Authority in partnership with North Somerset council.

This is one in a series of four guides which collectively provide an overview of public transport in the West of England region.

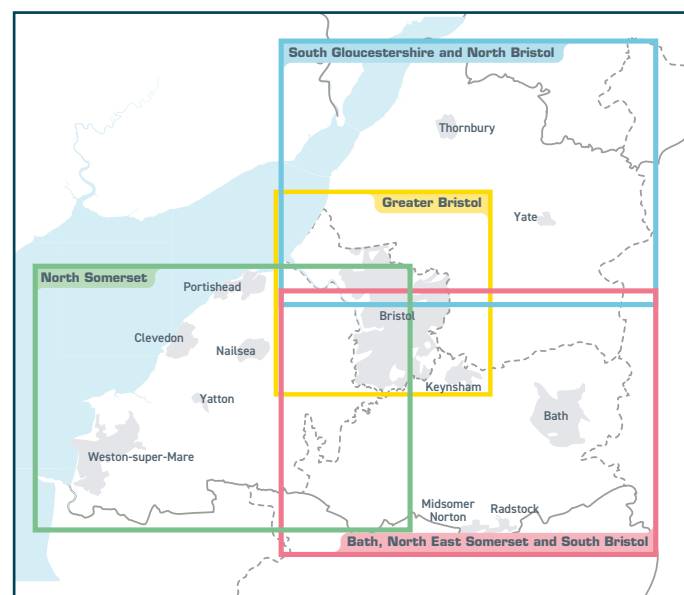
The Combined Authority comprises the constituent local councils of Bath & North East Somerset, Bristol, and South Gloucestershire. It works closely with North Somerset council.



The guide will be updated twice a year. All information is correct up to 3rd September 2023 and based on information provided by local bus operators. Information is subject to change so please check your journey before you travel.

Bus service information is available online at travelwest.info or bus operators' websites.

Map Areas



m metrobus
an express bus service for the greater Bristol area

m2 make your way to **Long Ashton P&R** and catch the m2 metrobus to **Bristol centre**

for further information on all metrobus routes, timetables, ticketing and fares, visit metrobusbristol.co.uk
telephone **0117 922 2910**
email metrobus@westofengland-ca.gov.uk

Travel to and from Bristol Airport

Travelling to and from Bristol Airport by bus is easy and convenient, with direct links to Bristol, Bath, Weston-super-Mare and the South West. Regular services run throughout the day and night, and buses stop right outside the terminal.

A1 Bristol Airport Flyer – Bristol Bus Station to Bristol Airport. Journey time approximately 45 minutes during the day.

A3 Weston Airport Flyer - Weston-super-Mare to Bristol Airport via Worle, Congresbury and Cleveve. Journey time approximately 43 minutes.

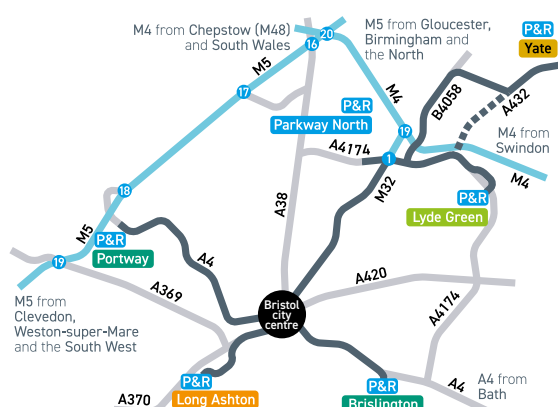
A4 Air Decker – Bath to Bristol Airport. Journey time approximately 1 hour 20 minutes during the day.

South West Falcon – Bristol Cabot Circus to Bristol Airport to Plymouth.

For further information on all Airport buses, visit travelwest.info/airport and bristolairport.co.uk

Park & Ride Services for Bristol

Whether you are commuting, shopping, or visiting, park your car and ride in comfort to your destination.



Park & Ride sites west of Bristol centre:

Long Ashton Park & Ride

Located off the A370 in Long Ashton BS3 2HB. Take the **metrobus m2** to central Bristol. Operates Monday to Saturday.
505 to Southmead Hospital via Clifton (departs Bower Ashton on Sundays).

Portway Park & Ride

Located on the A4 in Shirehampton BS11 9QE. Take bus service 9, or train in to Bristol.



Visit: travelwest.info/park-ride

Weston's Coastal Routes

Cruise along the coast between Weston-super-Mare and Sand Bay on service 1, Weston's Coaster. Enjoy the journey from the top deck, often open-topped in the summer. With handy pick-up from the rail station and the bus interchange (Bay J), there are frequent stops along the way including the Grand Pier, the Winter Gardens, Knightstone Harbour, Prince Consort Gardens, and Kewstoke. Purchase a West of England Day ticket and hop on and off as much as you like.



Or take a trip on service 20 from Weston-super-Mare interchange (Bay B) to Burnham-on-Sea.

Coach Travel

Travel to and from Weston-super-Mare with:

megabus

Popular routes include Exeter, Taunton and London.

To find out more, visit megabus.com.

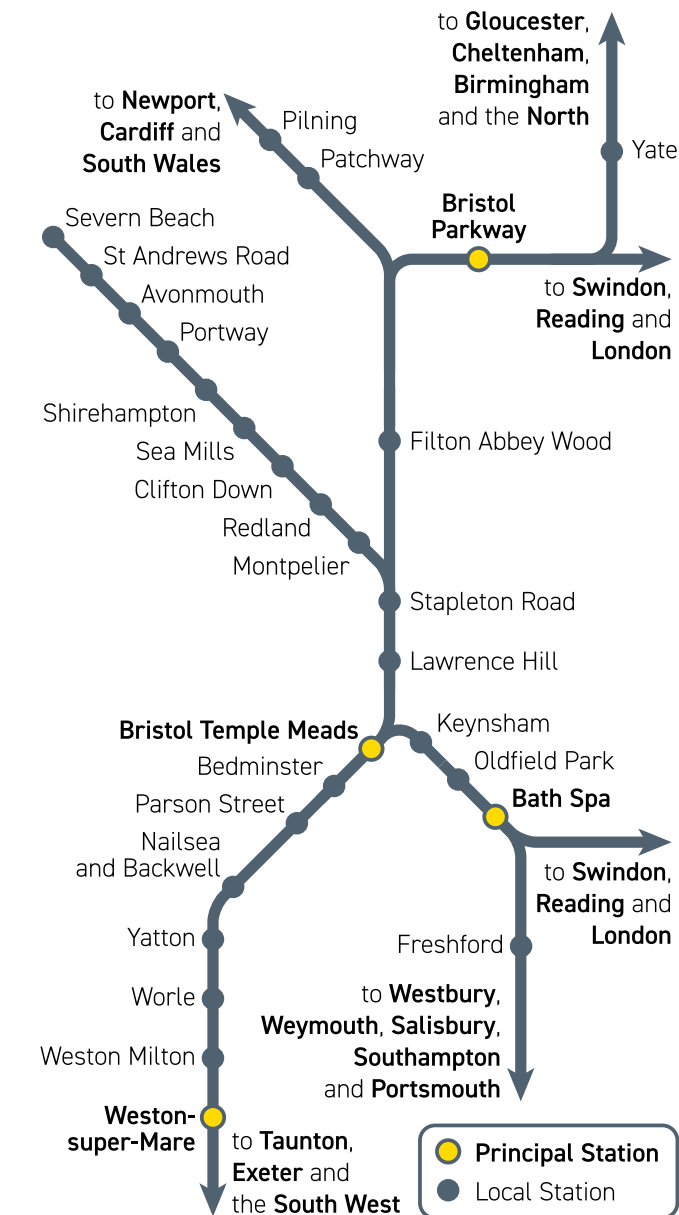
National Express

Destinations include Birmingham, London, and Penzance.

To find out more, visit nationalexpress.com.

National Express and megabus use **Stand A** at the **Interchange** on Regent Street.

Rail Network



For full details of routes, train times, ticketing, fares, and station information, contact:

National Rail Enquiries:
03457 48 49 50 or visit nationalrail.co.uk

Bus Operators

Baker's Dolphin (BD)

48 Locking Road, Weston-super-Mare BS23 3DN
01934 422403 for Travel Shop
bakersdolphin.com/contact
bakersdolphin.com

Bath Bus Company (BB)

6 North Parade, Bath BA1 1LF
A4 Air Decker 01225 330444
airbus@bathbuscompany.com airdecker.com

First West of England (FB)

Enterprise House, Easton Road, Bristol BS5 0DZ
0345 646 0707 firstbus.co.uk/contact-woe
firstbus.co.uk/bristol

Stagecoach South West (SSW) Falcon service

Stagecoach, Matford Park Road, Exeter EX2 8FD
0345 241 8000
southwest.enquiries@stagecoachbus.com
stagecoachbus.com

Stagecoach West (SW) Local buses

3rd Floor, 65 London Road, Gloucester GL1 3HF
0345 241 8000
west.enquiries@stagecoachbus.com
stagecoachbus.com

Contact details

For queries relating to public transport:
Email Public.Transport@n-somerset.gov.uk or call 01934 426715

For queries relating to metrobus:
Email metrobus@westofengland-ca.gov.uk or call 0117 922 2910