

Sustainable Travel Vouchers

Terms and Conditions of reimbursement of expenditure, and permitted expenditure

This document aims to qualify what constitutes reasonable expenditure, by listing the items that a householder could reasonably expect to receive reimbursement for. The items listed are intended to provide added value, ideally ones that a household may not currently own, to encourage and support them in their new way of travelling.

If items required are not listed, residents may ask whether these items could be purchased. The request will be considered, and if clarification is needed, added to a matrix to see if the item scores highly enough for that household to make the claim. The updated terms and conditions will be put on the website if necessary. To request clarification, please contact the Sustainable Travel inbox by emailing

Sustainable.Travel@n-somerset.gov.uk

Items that will be reimbursed

Note that a maximum of 3 of any one item (or one per member of a household) may be purchased per household, unless otherwise agreed with North Somerset Council. It is at the discretion of the Council to decide if funding will be provided for more than 3 items/one item per each member of the household, and as such it is advised that this is agreed before items are purchased and a claim made.

Mode	Eligible Items	Ineligible Items
Walking	Rucksack Laptop Bag Shopping trolley/hand cart Map of local area (including road atlases) Walking poles Personal attack alarm Raincoat (not a fashion coat) Waterproof trousers Walking shoes, boots, socks, trousers and tops	Batteries

	<p>Running shoes</p> <p>Torch</p> <p>Umbrella</p> <p>Baby carrier</p> <p>Fluorescent accessories (vest, backpack cover armbands etc)</p>	
Cycling	<p>Adults and children's bicycles including:</p> <p>Foldable</p> <p>Electric</p> <p>Hybrid</p> <p>Road</p> <p>Mountain</p> <p>Tricycles</p> <p>Recumbent</p> <p>Specialist</p> <p>Children's balance bikes</p> <p>Bicycle clothing and accessories including:</p> <p>Cycle shoes</p> <p>Cycle clothing- including padded shorts, tops, jackets and gloves</p> <p>Helmet</p> <p>Waterproof clothing</p> <p>Puncture repair kits</p>	Electric bike charging equipment

	<p>Pump</p> <p>Bike maintenance stand</p> <p>Bike toolkit</p> <p>Lights</p> <p>Spare cycle parts</p> <p>Pannier racks</p> <p>Panniers or other cycle bags/baskets</p> <p>Trailers</p> <p>Lock</p> <p>Water beaker holder</p> <p>Tagalongs</p> <p>Carriages</p> <p>Child seats</p>	
Scooters	<p>Adult or child scooters and accessories</p> <p>Helmet</p> <p>Knee and elbow pads</p> <p>Locks</p> <p>Bags</p>	E-scooters (currently only legal to ride on private land)
Public Transport	<p>Bus tickets- single, return, daily or season tickets from home. Any bus provider.</p> <p>Rail season tickets for journeys to work/college/school</p> <p>Community transport membership and tickets</p>	Cost of one-off journeys by train
Miscellaneous	<p>Activity watches- Garmin, Fitibit etc</p>	Electric Vehicle (EV) charging points

	Pedometers	Training courses
		Car hire
		Taxi fares
		Suitcases

Level of reimbursement

The sustainable travel voucher value for all households in the development will be stated on the front cover of the sustainable travel voucher. This has been agreed with, and funding for vouchers provided by, the housing developer. There is only funding for one voucher per household with a use by date of 6 months post delivery.

There is to be only 1 claim per household, but this can include several different items purchased within the time specified on the sustainable travel voucher. Receipts for all purchased items and a proof of address for the claimant must be included (for example a utility bill). Reimbursement will not be made for any items without a receipt.

Changes to the sustainable travel voucher terms and conditions liabilities

It is at the discretion of North Somerset Council to change the terms and conditions of the sustainable travel voucher scheme at any time. The latest version of the terms and conditions will be available on the WEST website.

North Somerset Council accepts no liability for the safety, suitability or fitness for purpose of any of the equipment purchased under this scheme.

It is recommended that residents buy good quality products that meet British Safety standards.

The data collected on the sustainable travel voucher will remain confidential and only used by North Somerset Council for monitoring purposes, in line with North Somerset Council's Data Protection Policy

[Privacy notices and data protection | North Somerset Council](#)

For more information on active and sustainable travel visit [Homepage - WEST](#)

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